



## Catalina Spa Cover care and Warranty

Thank you for choosing a genuine Catalina Spa Cover. We are confident with correct care your cover will give many years of trouble free use. Your new spa cover has a **3 year warranty** against faulty workmanship and materials. Catalina will repair or replace the cover or cover skin at its sole discretion.

The terms of the warranty are: -

1. The warranty applies to the original purchaser only
2. The spa cover must be maintained as per the care instructions supplied
3. The warranty specifically excludes the cost of carriage.
4. Broken or damaged foam inserts are not covered under this warranty. If the foam inserts are broken the cover will absorb water and become heavy.
5. DO NOT sit, stand, walk, jump or place heavy objects on the spa cover. If the reinforced beams are bent or the cover inserts are broken the warranty will be void.
6. Tie down straps are for the sole purpose of securing the cover to the spa with the buckle and fixings provided. DO NOT use the straps to lift or drag the cover. The tie down straps will tear if used to lift the cover
7. The cover is to be lifted and removed by only using the cover handles supplied and fixed to the spa cover.

### Warranty Exclusions

The warranty is void if the cover is used for anything other than its intended use or any of the following occur.

- a. Failure to maintain the cover as recommended
- b. Failure to maintain the spas water chemistry
- c. Negligence, abuse, misuse, vandalism, accidents, natural disasters, high winds, extreme weather, failure to remove snow before opening it.
- d. Ripped or torn handles where cover clips have not been disconnected from spa cabinet prior to removing the cover.
- e. The use of the tie down straps to lift the cover
- f. Fading or other minor deterioration. Please note the underside of the vinyl cover will become lighter or darker due to the effects of the heat, ozone or chemicals. This is normal and will not affect the performance of the cover.
- g. Failure to register the spa cover with Catalina spas.
- h. Damage caused by improperly fitted or worn coverlifter.
- i. Catalina will not be liable for any consequential loss or damage.
- j. Company terms and conditions apply

Catalina Spas Ltd. Downs Farm, Gomeldon, Salisbury. SP4 6JZ

T. 01980 611555 [sales@catalinaspas.co.uk](mailto:sales@catalinaspas.co.uk)

[www.catalinaspas.co.uk](http://www.catalinaspas.co.uk)



## CATALINA SPA COVER CARE

Correct Spa Cover Care is important. Failure to follow these maintenance procedures can affect the life of your spa cover and its warranty. The spa cover should be cleaned twice each month, it is important to use a good quality spa cover cleaner or saddle soap.

1. Proper spa water chemistry is an important factor in extending the performance life of your spa cover.
2. Remove the spas cover from the spa and lay it flat.
3. Rinse the cover both sides with clean fresh water
4. Use a soft bristle brush and scrub the cover clean with Catalina cover cleaner or a mild soap solution, a tea spoon of dishwashing liquid or car shampoo to a bucket of warm water. **CAUTION – DO NOT** let the soap solution dry on the surface of the spa cover and rinse thoroughly and dry
5. Apply a good quality saddle soap
6. Refit the spa cover
7. On a regular basis open the spa cover to allow any accumulated chemical vapours to dissipate.
8. Twice a year turn the cover upside down on the spa for 3-4 hours.
9. Although your spa cover is made of the finest UV stabilised vinyl it may become brittle and age prematurely if it is not cleaned as set out above

Cover warranty could be void if the warranty activation card is not returned or the online warranty form is not completed within 14 days of purchase

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### Warranty Activation Form

This form must be completed and returned to Catalina either by Free post to Catalina Spas FREEPOST (SN1856) Salisbury SP4 6JZ or on line at

[www.catalinaspas.co.uk](http://www.catalinaspas.co.uk)

Failure to activate your warranty within 14 days of purchase will void your warranty.

Name.....

Address.....

Post code.....

Telephone.....

E-mail.....

Date of purchase.....

Cover/Spa model.....

Colour.....

Dealer or outlet purchased from.....

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